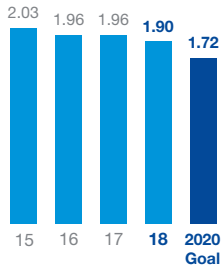


Social Impact

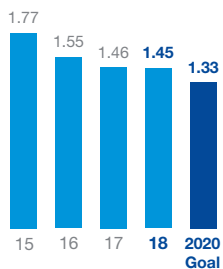
Greenhouse gas emissions

(million metric tons CO₂e)



Worldwide water consumption

(billion gallons)



Consistent with the Greenhouse Gas Protocol, UTC's Environment, Health and Safety goals, targets and associated baselines are adjusted to reflect the impact of acquired companies at the time of acquisition and remove divested companies from UTC's measured performance. Our factory and operational environmental goals measure progress in absolute terms and are not adjusted as a result of increases or decreases in production.

We define our social impact in broad terms. This means being an engaged member of the community, minimizing our environmental footprint, encouraging employee volunteerism and making investments that improve our society.

COMMUNITY

In 2018 we refocused our community commitments to prioritize two areas: Investing in Our Future and Investing in Our Communities.

Through financial and mentoring support for *FIRST* teams and The STEMIE (STEM + Invention + Entrepreneurship) Coalition's student inventors, among other initiatives, we aim to inspire the next generation's diverse technical workforce.

Our business units also support programs that measurably improve the well-being of their communities. Collins Aerospace supports the *FIRST* Tech Challenge and also contributes to the Orbis International Flying Eye Hospital. Pratt & Whitney sponsors Engineers Without Borders. Carrier employees teach youngsters the importance of sustainability through the

Green Shoots program. The Otis Mover initiative in Brazil is dedicated to encouraging employee volunteerism.

SUSTAINABILITY

Since 1997 we have reduced our cumulative greenhouse gas emissions by more than 1 million metric tons, saved 3 billion gallons of water and brought innovative thinking to the prevention of workplace injuries — all during a period when we nearly tripled our sales.

Our factory sustainability goals challenge us every day to ensure that the innovation and economic growth we are driving on behalf of society also serve to protect our planet's resources for generations to come.

- ▶ Children at the Hongmei Primary School near Shanghai participate in Carrier's Green Shoots program. The outreach initiative is focused on promoting sustainability and encouraging sustainable behavior. To date the program has reached more than 50,000 students.
- ▶ For almost 25 years, we have supported *FIRST*, a mentor-based robotics competition that encourages young people to study STEM subjects (science, technology, engineering and math) and pursue technical careers. It is one of the many ways we are inspiring the next generation of inventors.

